

**DEAR TOURISTS!**

Thank you for using the services of the tour operator Join UP!

Please read the contents of this guide carefully.

**GUIDE for tourists traveling to Egypt**

Check-in for the flight begins 2.5 hours before departure, and it ends 45 minutes prior.

**If you arrive late for check-in, the airline reserves the right to refuse you boarding.**

Before heading to the airport, ensure you have the necessary documents: passport, airline ticket, voucher, and travel insurance. You will go through flight registration and passport control on your own. During flight registration, you must present your passport and airline ticket.

At the check-in counter, the airline representative will issue you boarding passes with seat numbers. Please note that it is possible to pre-order meals.

Upon arrival at Hurghada Airport, after exiting the plane, you will go through passport and customs control.

**For entry regulations, please contact the consular offices of your country.**

After passing passport control, don't forget to collect your luggage.

Upon exiting the airport, representatives of the company, a guide with the sign **JOIN UP! / SUN INTERNATIONAL**, will greet you. He will mark your voucher and indicate where to go for your reserved transfer. The welcoming guide will provide you with an additional brochure with the hotel guide's number, who will assist you throughout your stay.

Please pay attention to the time of **your meeting with the hotel guide** mentioned in the brochure provided upon arrival at the airport. Do not ignore this meeting - the guide will provide valuable information, including how to get current information about the return flight and transfer from the hotel to the airport, the hotel's concept, and country information.

Detailed information about excursion programs will also be available at the information meeting. Join UP! and SUN INTERNATIONAL are not responsible for excursions organized by third parties.

**Refund rules in case of excursion cancellation:**

**Контакти**

Центральний офіс Join UP!  
Україна, м. Київ, 02121  
Харківське шосе, 201 / 203-2A



Телефони контакт-центру  
для туристів 24/7:  
тел. (044) **303-9-303**

тел. **0 800 30 97 97\***  
\*дзвінки безкоштовні по всій Україні

- In case of providing a medical certificate, you are entitled to a 100% refund of the excursion cost (applies only to the person who fell ill).
- Cancellation within 2 hours of purchase – 100% refund of the excursion cost.
- At least 2 days before the start of the excursion – 50% refund of the excursion cost.

**Refunds for excursions paid will not be processed if there are less than 48 hours left before the start of the excursion.**

Upon arrival at the hotel for check-in, present your passport and voucher at the hotel reception. Check-in time is 14:00. We also recommend taking the hotel's visit card, which will help you easily return to the hotel from any part of the resort.

In case of an insurance accident during your stay, you should contact a doctor at the hotel or another location, by calling the representative of the insurance company in advance. Please use the 24-hour phone number specified in your insurance policy.

**Please note that this call must be made no later than 24 hours after the occurrence of the insured accident!!!**

**Attention!** The insurance certificate does not cover possible insurance events that occurred during an excursion not purchased from the hotel guide of the **SUN INTERNATIONAL company (our Destination Management Company in Egypt)**.

You need to appear at the specified time at the hotel reception. Also, you can double-check the return transfer time at the **SUN INTERNATIONAL** company's information desk at the hotel reception.

You must check out of the room by 12:00 according to international checkout hours (unless a late checkout is ordered).

Flight check-in at the airport starts 3 hours before departure and ends 40 minutes before the plane's departure.

If you decide to go to the airport on your own, be sure to inform the driver of the airport for your flight, notify the hotel guide, and we also ask you to leave in advance due to heavy traffic (traffic jams on the roads up to 2 hours).

Please note that according to the airline rules, the allowed baggage weight per passenger is 23 kg. We emphasize that carrying liquids with a volume exceeding 100 ml is not allowed in the aircraft cabin.

When departing from Hurghada Airport, you only need to have your passport and return ticket with you. With these documents, you will receive a boarding pass with the assigned seat number at the check-in counter.

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We kindly ask you to inform the representative of the company "SUN INTERNATIONAL" about any changes:

 **КОНТАКТНІ ДАНІ**

**Phone for the hotline in Egypt:**  
**+201022274303** – Representative of the Destination Management Company Sun International in Hurghada/Marsa Alam

**Mobile Hotline for emergencies and accommodation issues in the hotel:**  
**+38 (44) 303 9 303**  
+38 067 583 35 67 (Viber for tourists only)

1. refusal of transportation;
2. rescheduling of the departure day;
3. change of room number;
4. change of flight.

**Wishing you a happy and vibrant journey!**

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## WELCOME TO EGYPT!

**Egypt** - the official name is the **Arab Republic of Egypt**, a country in North Africa and on the Sinai Peninsula in Asia, making it a country of two continents. Egypt borders Israel, the Gaza Strip, Sudan, and Libya. To the north, its territory is washed by the waters of the **Mediterranean**, and to the east - **the Red Sea**. Both seas are connected by the artificially constructed **Suez Canal**, providing a shortcut from the Atlantic to the Indian Ocean. Throughout Egypt's territory, from south to north, flows one of the two longest rivers in the world - **the Nile**. Approximately 96% of the country's territory is occupied by deserts, 4% falls on the Delta and the Nile River Valley. However, nights are always much cooler, and the daily temperature variations are significant..

### Fauna

Egypt's fauna is diverse, including gazelles, foxes, hedgehogs, hyenas, jackals, hippos, crocodiles, a large variety of birds, insects, lizards, snakes, and, of course, camels.

### Climate

Egypt is within the subtropical (northern part) and tropical (larger part) climatic zones, with a predominant tropical desert climate. Egypt is part of the Sahara Desert. Summers are extremely hot, with temperatures in the shade sometimes approaching **50°C**. However, nights are always much cooler, and the daily temperature variations are significant.

**Winters** are cooler, with daytime temperatures in **January** typically ranging between 20-25°C. Nights are cold, averaging around 10°C, and in the deserts, mild frosts (down to -5°C) are possible. Rainfall is minimal (up to 25 mm per year), only reaching up to 200 mm per year in the far north of Egypt and the mountains of the Sinai Peninsula.

### Population

- **Population size** – 80.5 million (as of July 2010, 16t in the world).
- **Annual growth rate** - 2% (fertility rate - 3 birth per woman).
- **Average life expectancy** – 69.8 years for men, 75.1 years for women.
- **Ethnic composition** - Arabs 98%, as well as Nubians, Beja, Berbers and others.
- **Religions** - Muslims (mostly Sunni) 90%, Coptic Christians 9%, other Christians 1%
- **Literacy** - 83% for men, 59% for women (2005 estimate).
- **Urban population** - 43% (in 2008).

### Currency

Egypt's currency is the Egyptian pound (LE). The exchange rate is approximately 1 USD to 17.5 LE. Banknotes are available in denominations of 1, 5, 10, 20, 50, and 100 LE. The subdivision is the piastre (PT), with 1 LE equal to 100 piastres. Coins and banknotes of 25 and 50 piastres are also in circulation.

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## Religion

The majority of the population speaks Arabic and follows Sunni Islam; there are also Coptic Christians. According to various estimates, up to 15% of Egyptians practice Christianity, while up to 90% of the indigenous population follows Islam.

Coptic Christians are minimally represented in law enforcement, state security agencies, and civil service, facing discrimination in the labor market based on their religion. In Egypt, officially banned radical Islamic organizations have considerable influence.

## Tourism

Tourism is one of Egypt's main sources of income, and the country actively supports the development of this industry. Resorts along the coastline of the Red Sea, in cities such as Hurghada, Sharm El Sheikh, and others, are intensively built and modernized.

Egypt is home to **monuments from various eras and civilizations**, including Ancient Egyptian, Christian (Coptic), and medieval Arab.

## Recreation

Egypt is an ideal destination for those who prefer to **relax on the beach or explore the depths with scuba diving**.

**The Red Sea** is a traditional pride of Egyptians and a pilgrimage site for divers from around the world. Its waters are considered the warmest on Earth. Thanks to this favorable microclimate, the depths are rich in diverse flora and fauna.

Hurghada and Sharm El Sheikh, El Gouna, and Taba, as well as Safaga, are city centers for beach and underwater tourism with excellent infrastructure and a high level of services, capable of providing guests with vivid memories and comfortable relaxation.

**We wish you a happy and vibrant vacation!**



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