

**DEAR TOURISTS!**

Thank you for using the services of the tour operator Join UP!  
Please read the contents of this guide carefully.

**GUIDE for tourists travelling to Egypt**

Check-in for a flight at the airport starts 3 hours before departure, check-in ends 45 minutes prior.

**If you arrive late for check-in, the airline has the right not to accept you on board.**

Before arrival to the airport, check the necessary documents: passport for travelling abroad, plane ticket, hotel voucher and insurance policy.

You go through flight registration and passport control on your own. When registering for a flight, it is necessary to show a passport for travelling abroad and a plane ticket.

At the check-in desk, the airline representative should issue you boarding pass with a seat number on the plane. We draw your attention that it is possible to order food in advance.

Upon arrival at Sharm EL Sheikh airport, after leaving the plane, you go to the passport control area customs control.

Regarding the rules of entry into the country, contact the consular offices of your country.

**Контакти**

Центральний офіс Join UP!  
Україна, м. Київ, 02121  
Харківське шосе, 201 / 203-2А



Телефони контакт-центру  
для туристів 24/7:  
тел. (044) **303-9-303**

тел. **0 800 30 97 97\***  
\*дзвінки безкоштовні по всій Україні

After passing passport control, do not forget to collect your luggage.

Upon exiting the airport, you will be met by company representatives with a **Join UP!/SUN INTERNATIONAL sign**. They will take a look at your voucher and indicate where you should go for the transfer you booked. The meeting consultant will provide you with an additional information of the phone number of the hotel guide, who will help you throughout the vacation.

We draw your attention that the time of **your meeting with the hotel guide** is indicated in the guide issued to you upon arrival at the airport. Do not ignore this meeting, as the guide will provide a lot of useful information, namely: where and how you can get up-to-date information about the return flight and transfer from the hotel to the airport; hotel concept; information about the country, etc.

You can also get detailed information about excursion programs at the information meeting. **Companies Join UP! and SUN INTERNATIONAL are not responsible for excursions organized by third parties.**

**Rules for making a refund in case of the excursion cancellation:**

- upon submission of a medical report, you have the right to a refund of 100% of the excursion cost (applies only to the person who is ill);
- if the excursion is cancelled 2 hours after its purchase – 100% of the excursion cost will be refunded;
- not less than 2 days before the excursion start - refund of 50% of the excursion cost.

**The money paid for the excursion is NOT refunded if less than 48 hours remain before the start of the excursion.**

Upon arrival at the hotel for check-in, show your passport and voucher at the hotel reception. Check-in time is 14:00. We also recommend taking a business card of the hotel, with the help of which you can easily return to the hotel from any part of the resort.

If you have an insured accident during your vacation, you must consult a doctor at the hotel or in another place, having previously called the insurance company representative, at the 24-hour phone number specified in your insurance policy.

**Please note that this call must be made no later than 24 hours after the occurrence of the insured accident!!!**

**WARNING!** The insurance certificate does NOT cover possible insurance incidents that occurred during the excursion, which you purchased not from the hotel guide of **SUN INTERNATIONAL (our host party in Egypt)**.

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You will need to appear at the hotel reception at the specified time. You can also check the time of the return transfer at the information desk of the SUN INTERNATIONAL company at the hotel reception.

You need to vacate the room at 12:00 according to international time (if you have not ordered a late check out).

Check-in for flights at the airport begins 3 hours before departure and ends 40 minutes prior.

If you decide to go to the airport yourself, be sure to tell the driver the airport for your flight, warn the hotel guide, and we also recommend you to leave in advance due to heavy traffic (traffic jams up to 2 hours).

Please note that according to the rules of the airline, the permissible weight of luggage per passenger is 23 kg. It is not allowed to bring any kind of liquid on board.

When departing from Sharm EL Sheikh airport, all you need to do is bring your passport and a return ticket with you, for which you will receive a boarding pass with the indicated seat number at the check-in desk.

We kindly ask you to inform the representative of the company "SUN INTERNATIONAL" about any changes:

- refusal of transport;
- postponement of the departure date;
- change of room number;
- flight change

\*DMC – Destination Management Company

**КОНТАКТНІ ДАНІ**

**Hotline in Egypt:**

[+2 010 90752 555](tel:+201090752555) – the representative of destination management company Sun International in Sharm EL Sheikh

**Mobile Hotline for emergency situations and problems with hotel check-in:**

[+38 067 583 35 67](tel:+380675833567) (Viber for tourists only)

**Join UP! Hotline (for agencies)**

[+38 044 303 9 303](tel:+380443039303)

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**REDISCOVER**  
NEW CONCEPT | SUMMER SEASON  
*Egypt*

**JoinUP!**  
туроператор

We wish you a happy and bright trip!

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## WELCOME TO EGYPT!

Egypt is the official name of the Arab Republic of Egypt, a state in North Africa and on the Sinai Peninsula of Asia, therefore it is a country of two continents. Egypt borders Israel, the Gaza Strip, Sudan, and Libya. In the north, the territory is washed by the waters of the Mediterranean, in the east - by the Red Sea. Both seas are connected by the artificially constructed Suez Canal, thereby opening a short way from the Atlantic to the Indian Ocean. One of the two longest rivers in the world, the Nile, flows throughout the entire territory of Egypt from south to north. About 96% of the country's territory is occupied by deserts, 4% falls on the Delta and the Nile River Valley.

### Fauna

The animal world of Egypt is diverse: gazelles, foxes, tusks, hyenas, jackals, hippos, crocodiles, a large number of birds, insects, lizards and snakes and, of course, camels.

### Climate of the country

Egypt is located within the subtropical (northern part) and tropical (mostly) climate zones, the tropical desert climate prevails. Egypt is part of the Sahara Desert. The summer is very hot, the thermometer can sometimes approach the **50-degree mark** in the shade, but it is always much cooler at night, and the daily temperature changes are very large.

**Winters** are cooler, the daytime temperature in **January** usually varies between 20-25 °C. The nights are cold, the average temperature is **10 °C**, but in the deserts, mild frosts (up to -5 °C) are possible. Precipitation is very low (up to 25 mm per year), only in the extreme north of Egypt and in the mountains of the Sinai Peninsula, the amount of precipitation reaches 200 mm per year.

### Population

- **Population** - 80.5 million (estimated as of July 2010, 16th place in the world).
- **Annual growth** - 2% (fertility - 3 births per woman).
- **Average life expectancy** - 69.8 years for men, 75.1 years for women.
- **Ethnic composition** - 98% Arabs, as well as Nubians, Bejas, Berbers and others.
- **Religions** - Muslims (mainly Sunnis) 90%, Coptic Christians 9%, other Christians 1%
- **Literacy** - 83% of men, 59% of women (2005 estimate).
- **Urban population** - 43% (in 2008).

### Currency

The monetary unit of Egypt is the Egyptian pound (LE). The dollar exchange rate is: 1\$ ~ 17.5 LE. There are banknotes of 1, 5, 10, 20, 50, 100 LE. The currency is the piastre (RT). 1 LE = 100 piastres. There are coins and banknotes of 25 and 50 piastres.

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## **Religion**

The main part of the population speaks Arabic and practices Sunni Islam; there are also Copt Christians. According to various sources, up to 15% of Egyptians profess Christianity, and up to 90% of the indigenous population adheres to Islam.

Coptic Christians are minimally represented in law enforcement, state security, and civil service, and face discrimination in the labour market based on their religion. In Egypt, the positions of officially banned radical Islamic organizations are quite strong

## **Tourism**

Tourism is one of the main sources of income for Egypt, so the state supports the development of this industry in every possible way. Resort complexes are being intensively built and modernized on the sea coast, in cities – in the resorts of Hurghada, Sharm el-Sheikh and others.

There are monuments of different eras and civilizations in Egypt: ancient Egyptian, Christian (Coptic), medieval Arab.

## **Vacation**

Egypt is perfect for those who prefer to soak up the sun on the beach or go scuba diving to the bottom of the sea.

The Red Sea is a traditional pride of Egyptians and a place of pilgrimage for divers from all over the world. Its waters are considered the warmest on Earth. Thanks to such a favourable microclimate, the transparent depths abound with a variety of flora and fauna.

Hurghada and Sharm el-Sheikh, El-Guna and Taba, as well as Safaga - cities-epicentres of beach and underwater tourism with excellent infrastructure and a high level of offered services, able to give their guests bright memories and a comfortable rest.

**We wish you a happy and bright holiday!**